

PRIVACY STATEMENT DEX CARDS

Last updated on: 15-03-2021

This is the Privacy Statement of Dex Cards B.V. ('we', 'our or 'us'). In this statement we explain which personal data we collect when you make use of our online application DEX Cards (the 'App') and how we protect and use these data. We encourage you to carefully read this Privacy Statement before installing and using our App.

COLLECTION AND USE OF PERSONAL DATA

Information you provide to us:

ACCOUNT

When you download our App and register with us, we ask you to provide us certain personal information such as your email address and password. This information is used to create an account that enables you to make use of our App and related services. We may also use your e-mail address to provide you with relevant information about our App, such as the addition of new features.

BUSINESS CARDS

Whenever you start using our App to design and save your business card, we process the information that is mentioned on your business card, such as your name, function, contact details, name of your employer, profile picture, images, photos, videos and all other information on your business card.

SUPPORT AND REQUEST INFORMATION

When you request certain information from us or you require our assistance when using our App, you may provide us with personal information, such as your name and contact details. We use this information to provide you with the information and (technical) support you request from us.

BILLING

When you or the company you work for makes use of our additional services, we may process personal information such as your name, contact- and bank details in connection with billing and the collection of payments.

Information we receive from your use of our App:

DEVICE INFORMATION

When you use our App we may collect information about your device, such as the type and model of and other unique identifiers of your device. We use this information to be able to provide you with our services.

LOG DATA

When you use our App and related services, we automatically record certain information ("Log data"), such as your IP address, location, visited pages, links you clicked on, access

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dates and time spent on pages and features within our App and related services. We use these Log data to provide you with our services, to analyse errors and to improve our App and services.

MONITORING

We may monitor the activities you perform via our App and services to check for possible illegal activities and to keep our App safe and secure.

Legal basis

The processing of the information you provide to us is based on our contractual relationship (i.e. to perform the agreement we have with you), and if applicable, between your Employer and us. The processing of the information we receive from your use of our App, is mainly based on our own legitimate interest, as well as your own, your Employer's and other user's legitimate interests to improve our App and services and to keep them safe and secure.

Security

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your personal data transmitted via our App and services. Any transmission is at your own risk. Once we have received your personal information, we will take security measures to try to prevent unauthorized access.

We kindly ask you to keep your login credentials confidential at any time and to report any (suspicion) of unauthorised access to your account or abuse of our App as soon as possible by sending an e-mail to *info@dexcards.com*.

Retention period

We will retain your personal data for the period necessary to comply with the purposes stated in this Privacy Statement, unless a longer retention period is required or permitted by law. For example, our financial records will be retained for seven years because of the tax retention obligation under Dutch law.

If and when you have deleted your account, all data in and related to your account will remain stored for a maximum period of one year. The data you have already shared with others will not automatically be destroyed when you delete your account. In principle, such data will be stored as long as other users have an account with us (extended with the then applicable retention period when these users delete their accounts) or as long as these others decide to retain your data on their personal devices.

You do have the option of undoing the sharing of your business card with other users. You can do this by removing the business card of the other user, with whom you have shared your own business card before, from your own wallet. This will make your business card disappear from the other users' wallet.

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Storage and sharing of information

Your personal information will be maintained on servers located within the European Economic Area.

We will not provide your personal information to other users or third parties without your prior consent, except in the situations described below:

INFORMATION DISCLOSED TO OTHERS

When you decide to share your business card with others by means of our App. We are not responsible nor reliable for the way in which such others will handle the information on your business card.

INFORMATION DISCLOSED FOR OUR PROTECTION AND THE PROTECTION OF OTHERS

We may disclose any information about you to supervisory or governmental authorities or private parties as we, in our sole discretion, believe this to be necessary or appropriate to: (i) satisfy any applicable law or regulation ii) stop any activity that we consider illegal or unethical iii)) protect our (intellectual property) rights and the safety and (intellectual property) rights of others or iv) respond to any demands, claims or lawsuits.

INFORMATION DISCLOSED IN CONNECTION WITH BUSINESS TRANSFERS

Information we collect from our users is considered to be a business asset. In the event that we are involved in a bankruptcy, merger, acquisition, reorganization or sale of assets or if our assets are acquired by a third party in the event we go out of business, some or all of our assets, including your personal information, may be sold or transferred to a third party as part of that transaction.

INFORMATION DISCLOSED TO OUR PARTNERS

Sendinblue takes care of the e-mail verification when you register with us. Therefore your name and email address are provided by us to Sendinblue under strict conditions, which are included in a data processing agreement we have concluded with Sendinblue.

Our App runs in the Google Cloud and we make use of Google Firebase as well. Firebase is a service provided by Google that helps us among other things to analyse the behaviour of the users of our App. We have set up Firebase in such a way that tracking on an individual level is technically impossible. For example, the last octet of your IP address have been masked. We have also switched off 'data sharing', no use is made of other Google services in combination with Google Firebase and we have concluded a data processing agreement with Google in which agreements are made about the processing of personal data of our users. Firebase cookies will be stored for a period of 14 months. You can delete these cookies from your phone or other device via the settings in your browser.

Your rights

You have the right to request an overview of the personal data that we have registered about you, to request us to change incorrect personal data or remove your personal data.

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You also have the right to object to the processing of your personal data or request a restriction of the processing of personal data concerning you. In some situations you have the right to obtain your personal data, which you have provided to us, in a structured, standard and machine-readable form from us.

You can exercise most of these rights yourself by going to your account settings and edit your profile or delete your account. You can also make a request by contacting us directly (our contact details can be found at the end of this Privacy Statement). If you send such a request to us, we may ask you to identify yourself adequately before answering your request in order to prevent abuse of your account.

If you are unsatisfied with the reply received from us, or for any other reason, you have the right to lodge a complaint with the supervisory authority of your country at any time.

Third party websites and information

Our App may contain information about and links to other websites and resources, provided by us, other users or third parties. We have no control over the websites, resources and information uploaded by other users or originating from third parties and assume no responsibility or liability for such information or the way other users or third parties may handle your personal data. This Privacy Statement does not apply to these situations. We advise you to consult and carefully read the privacy statements of others before sharing any information with them or clicking any links.

Changes to this Privacy Statement

This Privacy Statement may be changed from time to time by us. When we determine that such changes are significant, we will notify you of such changes by email or a pop-up banner in our App. The most recent version of this Privacy Statement can be found in our App. We recommend that you to read it from time to time to ensure that you are familiar with the most recent version.

Do you have any questions, remarks or complaints?

We will be happy to help you if you have any questions, remarks or complaints regarding this Privacy Statement or the way we handle your personal information. You can contact us via the contact details provided below.

Contact details

Dex Cards B.V.
Singel 508 1, 1017 AX Amsterdam
The Netherlands
info@dexcards.nl

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